

**DECLARATION AND POWER OF ATTORNEY FOR
PATENT APPLICATION**

As a below named inventor, I hereby declare that:

My residence, post office address and citizenship are as stated below next to my name;

I believe I am an original, first and joint inventor, of the subject matter which is claimed and for which a patent is sought on the invention entitled

A Method and System for Managing Service Requests Across Multiple Systems

the specification of which (check one)

X is attached hereto.

— was filed on _____
as Application Serial No. _____
and was amended on _____
(if applicable)

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Prior Foreign Application(s):

Priority Claimed

_____ (Number)	_____ (Country)	_____ (MM/DD/YYYY)	____ Yes	____ No
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Certified Copy Attached? ____ Yes ____ No

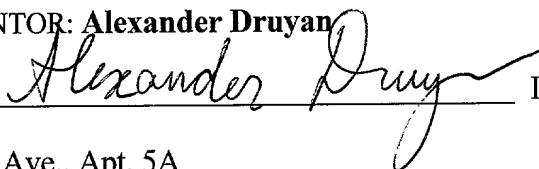
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Send all correspondence to: Darcell Walker, 8107 Carvel Lane, Houston, Texas 77036.
Please direct telephone calls to Darcell Walker at (713) 772-1255.

2010 RELEASE UNDER E.O. 14176

FULL NAME OF FIRST INVENTOR: **Alexander Druyan**

INVENTOR SIGNATURE:  DATE: 1/31/02

RESIDENCE: 605 Louisiana Ave., Apt. 5A
Brooklyn, New York 11239

CITIZENSHIP: United States

POST OFFICE ADDRESS: 605 Louisiana Ave., Apt. 5A
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FULL NAME OF FIRST INVENTOR: **Donald A. James**

INVENTOR SIGNATURE: _____ DATE: _____

RESIDENCE: 1800 ShadowBrook Circle
Round Rock, Texas 78681

CITIZENSHIP: Danish

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FULL NAME OF FIRST INVENTOR: **Ching Yu Conrad Lo**

INVENTOR SIGNATURE: _____ DATE: _____

RESIDENCE: 18809 Caberner Drive
Saratoga, California 95070

CITIZENSHIP: United States

POST OFFICE ADDRESS: 18809 Caberner Drive
Saratoga, California 95070

FULL NAME OF FIRST INVENTOR: **Arsalan K. Lodhi**

INVENTOR SIGNATURE: _____ DATE: _____

RESIDENCE: 1720 Park Avenue, Apt. #T
Long Beach, California 90815

CITIZENSHIP: United States

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FULL NAME OF FIRST INVENTOR: **Fabian F. Morgan**

INVENTOR SIGNATURE: _____ DATE: _____

RESIDENCE: 305 Memorial Drive Room 602B
Cambridge, Massachusetts 02139

CITIZENSHIP: Jamaica

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FULL NAME OF FIRST INVENTOR: **Sandra Juni Schlosser**

INVENTOR SIGNATURE: _____ DATE: _____

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Brooklyn, New York 11239

CITIZENSHIP: United States

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Brooklyn, New York 11239

FULL NAME OF FIRST INVENTOR: **Donald A. James**

INVENTOR SIGNATURE: Donald A. James DATE: 12-19-2001

RESIDENCE: 1800 ShadowBrook Circle
Round Rock, Texas 78681

CITIZENSHIP: Danish - United States of

POST OFFICE ADDRESS: 1800 ShadowBrook Circle
Round Rock, Texas 78681

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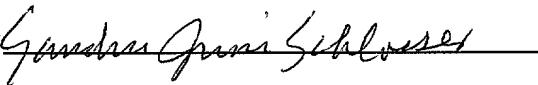
RESIDENCE: 305 Memorial Drive Room 602B
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CITIZENSHIP: Jamaica

POST OFFICE ADDRESS: 305 Memorial Drive Room 602B
Cambridge, Massachusetts 02139

Docket Number AUS920011019US1

FULL NAME OF FIRST INVENTOR: **Sandra Juni Schlosser**

INVENTOR SIGNATURE:  DATE: 12-19-2001

RESIDENCE: 9309 Creek's Edge Circle
Austin, Texas 78733

CITIZENSHIP: United States

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Round Rock, Texas 78681

CITIZENSHIP: Danish

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Round Rock, Texas 78681

FULL NAME OF FIRST INVENTOR: **Ching Yu Conrad Lo**

INVENTOR SIGNATURE: Ching Yu Lo DATE: January 6, 2002

RESIDENCE: 18809 ~~Cabernet~~ Drive
Saratoga, California 95070

CITIZENSHIP: United States

POST OFFICE ADDRESS: 18809 ~~Cabernet~~ Drive
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INVENTOR SIGNATURE: _____ DATE: _____

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Long Beach, California 90815

CITIZENSHIP: United States

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INVENTOR SIGNATURE: Arsalan Lodhi DATE: 12/25/2001

RESIDENCE: 1720 Park Avenue, Apt. #T
Long Beach, California 90815

CITIZENSHIP: United States PAKISTAN Arsalan Lodhi

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Docket Number **AUS920011019US1**

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